

Note: All the conference sessions will take place in the Qatar National Convention Center (QNCC). Transportation will be provided from and to the hotels recommended on the MetLib 2016 Qatar website, as well as for the site visits that are part of the program. Please note that there might be 15-20 minutes difference in pick up or drop off time depending on the hotel you will be staying at. Transportation will be provided back to the QNCC after the end of the site visits.

Saturday - 23 April, 2016			
05:20pm	Buses leave from the hotels to Katara		
06:00 - 10:00pm	<table border="1"> <tr> <td>Tour at Katara Cultural Village and a Welcome Dinner</td> <td>Katara is a cultural village that was built to epitomize the Qatari traditional architecture and is one of the must-see attractions in Qatar. It also has many facilities such as an open amphitheater, an opera house, a multi-purpose cinema, a multi-purpose conference hall, a beach, a souq and some exhibitions galleries showcasing the country's heritage.</td> </tr> </table>	Tour at Katara Cultural Village and a Welcome Dinner	Katara is a cultural village that was built to epitomize the Qatari traditional architecture and is one of the must-see attractions in Qatar. It also has many facilities such as an open amphitheater, an opera house, a multi-purpose cinema, a multi-purpose conference hall, a beach, a souq and some exhibitions galleries showcasing the country's heritage.
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10:20pm	Buses leave from Katara to the hotels		
Sunday - 24 April, 2016			
07:30am	Buses leave from the hotels to QNCC		
08:30 - 09:30am	Registration		
08:30 - 09:30am	Light Breakfast		
09:30 - 10:30am	<p>Opening Ceremony & Panel Discussion - Auditorium 2</p> <p>Panel Discussion Topic: <i>The Role of Libraries in Unleashing Potential</i></p> <p>Moderator: Dr. Claudia Lux, Qatar National Library Project Director</p> <p>Panelists:</p> <p>1. Mr. Corrado Di Tillio</p> <p>Mr. Corrado is currently Services manager and South-East area coordinator of the Public Libraries of the City of Rome, Italy. He is also the IFLA Section on Metropolitan Libraries Standing Committee Chair. Mr. Corrado has been working in public libraries since 1998, with various interests like management, collection development and reading groups.</p>		

2. Dr. Hend Al Muftah

Dr. Al Muftah is Vice President of Administration and Finance at the Doha Institute for Graduate Studies and Associate Professor in the Public Administration and Policy Program in the School of Public Administration and Development Economics. Dr. Al Muftah has held several managerial positions, working as the Director of Human Resources at Qatar University (2004-2008), Director of Human Resources at the Qatar Railways Company (2012-2014), the Executive Director of the Childhood Cultural Center (2012-2014) and as an Associate Professor at Qatar University since 2010. Dr. Al Muftah is also the Chairperson of the Establishment Committee for the Library and Information Association in Qatar.

3. Professor Rem Koolhaas

Professor Koolhaas is a renowned world architect and professor at Harvard University. In 2014, he was the director of the 14th International Architecture Exhibition of the Venice Biennale, entitled "Fundamentals". He heads the work of both the Office for Metropolitan Architecture (OMA) and AMO, which is the research branch of OMA, operating in areas beyond the realm of architecture such as media, politics, renewable energy and fashion. He has also published a number of works on architecture. Professor Koolhaas has designed many iconic buildings and structures around the world. In relation to libraries, he designed the buildings of the new Seattle Public Library and Qatar National Library.

4. Dr. Siobhan Reardon

Dr. Reardon is President and Director of the Free Library of Philadelphia, the first woman to serve in this capacity. Since joining the Free Library in 2008, Dr. Reardon has spearheaded the Library's initiative to move beyond its walls by creating computer and internet outposts called Hot Spots that offer free access and training in partnership with local organizations in underserved neighborhoods, in the city's first roving "techmobile," and at the Philadelphia International Airport, where travelers can access the internet for free and download library materials on the go. In addition, Dr. Reardon steered the creation of an ambitious five-year strategic plan for the Library, underscored by a mission to advance literacy, guide learning, and inspire curiosity.

5. Dr. Theo C.M. Kemperman

Dr. Kemperman is the Director and Board Chair of Rotterdam Public Library, the Netherlands, since March 2015. With broad experience as director of various museums in the Netherlands, since 2004, Dr. Kemperman has been an independent interim manager and project consultant for diverse cultural, educational and scientific institutions, governmental bodies and corporations.

11:00 - 12:30pm	First Session (Innovation in Library Services) - Meeting Room 103	<p>This session will explore how libraries respond to community needs by adapting their service philosophies and practice. As innovative thinking can produce meaningful outcomes, delegates will discover new services that have been successful.</p> <p>Chair: Corrado Di Tillio</p> <p>Presentations:</p> <ol style="list-style-type: none"> 1. The Utrecht Library in Transition / Ton van Vlimmeren, Director, Utrecht Public Library, The Netherlands 2. Digital Spaces Coordination: a hub for innovation / Etienne Mackiewicz, Deputy Director, Events and Communications, Lyon Public Library, France 3. Unleashing the Potential of Public Libraries by Preparing for the Future / Kimber Fender, Director, Public Library of Cincinnati and Hamilton County, USA 4. Rotterdam Public Library: public display of the largest collection of books on the humanist Erasmus / Dr. Theo C.M. Kemperman, Director and Chairman of the Board, Rotterdam Public Library, The Netherlands
12:30 - 01:00pm	A special talk titled “How to transform the library DNA into an advocacy message” by Ilona Kish, Programme Director Public Libraries 2020 (based in Brussels) - Meeting Room 103	
01:00 - 02:00pm	Lunch - Meeting Room 104	
02:20pm	Buses leave from QNCC to visit Qatar Academy Libraries	
02:30 - 04:00pm	Tour of Qatar Academy Libraries (site visit)	<p>Qatar Academy, a group of private schools, is a member of Qatar Foundation for Education, Science and Community Development. It offers education from pre-school through secondary stage. The school has three libraries that cater to different stages of school education; the Early Childhood Education Library, which serves Pre-School, Kindergarten and Grade 1, the Primary School Library which serves Grades 2-5 and the Secondary School (Senior) Library which serves Grades 6-12. These libraries offer their services mainly to the school students. However, parents of QA students and QF employees can sign up to become patrons of the Libraries.</p>
04:20pm	Buses leave from Qatar Academy to Qatar National Library building	

04:30 - 05:45pm	Tour at Qatar National Library Building (site visit)	<p>Designed by the renowned architect Rem Koolhaas, the Qatar National Library (QNL) new building is currently under construction in the Education City. The 45,000 square meters state-of-the-art building is designed to encourage the Library visitors to explore the progression of knowledge from the past to the present. The overall architecture of the building symbolizes the vision of QNL, which is “Bridging with knowledge Qatar’s and the Arab and Islamic world’s heritage and future”.</p> <p>QNL carries out its mission through three functions; National Library, University and Research Library, and a Metropolitan Public Library of the digital age. The National Library function collects and provides access to global knowledge relevant to Qatar and the region. It also collects, preserves, and provides access to heritage content and materials about Qatar and the region. The University and Research Library function supports education and research at all levels by providing printed and digital library materials for students and researchers. The Metropolitan Public Library delivers library services and information for everyone to enjoy reading, meet people, and become information literate.</p>
05:45pm	Buses leave from Qatar National Library building to the hotels and QNCC	
Monday - 25 April, 2016		
07:30am	Buses leave from the hotels to QNCC	
08:30 - 09:00am	Light Breakfast - Meeting Room 104	

09:00 - 10:30am	Second Session (Community Learning) - Meeting Room 103	<p>Libraries have adapted new practices to provide community learning spaces and have created new ways of bringing people together to learn new skills and new ideas. Examples of new ways of providing services will be explored.</p> <p>Chair: Jooza Al Marri</p> <p>Presentations:</p> <ol style="list-style-type: none"> 1. Islamic Finance: an emerging subject of interest to Public Librarians / Bahnaz Al-Quradaghi, Senior Researcher, Qatar Faculty of Islamic Studies, Hamad bin Khalifa University, Qatar 2. The Practice of Chinese Contemporary “Library+” and the All-round Development of Readers and Librarians / Wang Shiwei, Shanghai Academy of Social Sciences, China 3. Managing Knowledge and Creative Potential of Users / Davorka Bastić, Ismena Meić and Alemka Belan-Simić, Zagreb City Libraries, Croatia
10:30 - 11:00am	Coffee Break - Meeting Room 104	
11:00 - 12:30am	Third Session (Developing the Future through Children and Teen Services) - Meeting Room 103	<p>This session will explore how working with children in innovative ways creates opportunities for children to develop new skills and their creativity and imagination. The session will also explore how to help children who may not be “traditional” users.</p> <p>Chair: Carol Mitchell</p> <p>Presentations:</p> <ol style="list-style-type: none"> 1. Library Programs and Services for Arabic-speaking Children and Families: considerations for planning and delivery / Carol Mitchell, Head of Children’s Services, Qatar National Library 2. From Digital Voices to Digital Literacy: developing student potential / Virgilio G. Medina, Jr, SEK International School, Qatar and Professor Ross J. Todd, School of Communication and Information, Rutgers University 3. Rotterdam Public Library: successfully providing a setting for young adults from 13 to 23 years old / Dr. Theo C.M. Kemperman, Director and Chairman of the Board, and Ms. Annerie Brenninkmeijer MBA, Unit Manager Library Branches, Rotterdam Public Library, The Netherlands

12:45pm	Buses leave from QNCC to Georgetown University Library	
01:00 - 02:00pm	Public Services offered by Georgetown University Library (site visit)	The Georgetown University in Qatar library, an academic library, is open to the wider Qatar community offering access to its materials and services. The collection includes approximately 1.2 million e-books, 150,000 electronic journals and 90,000 physical items. Large literature and movie collections are a major attraction for the general public. The Library provides equipment and software designed specifically for the visually challenged, such as an image magnifier and text-to-speech equipment. Visitors may use library materials and some online resources while on campus. The Library also offers a fee based "Community Borrower" program to allow use of library materials at home: www.qatar.sfs.georgetown.edu
02:00 - 03:00pm	Lunch - Georgetown University	
03:20pm	Buses leave from Georgetown University to QFIS	
03:30 - 04:30pm	Public Services offered by Qatar Faculty of Islamic Studies Library (site visit)	The Qatar Faculty of Islamic Studies (QFIS) Library is an academic library within the Hamad bin Khalifa University (HBKU). The Library offers free access of its materials and services to the public. All the library services can be used by all community members except outside borrowing of the library collection items.
04:50pm	Buses leave from QFIS to the hotels and QNCC	
Tuesday - 26 April, 2016		
07:30am	Buses leave from the hotels to QNCC	
08:30 - 09:00am	Light Breakfast - Meeting Room 104	

09:00 - 10:30am	Fourth Session (Partnerships) - Meeting Room 103	<p>Working with organizations outside of the library structure will be explored as a means to better extend library services. Examples of partnerships that have been developed will be explored to gain insight into how successful partnerships are providing meaningful programs and services.</p> <p>Chair: Samia Al-Shiba</p> <p>Presentations:</p> <ol style="list-style-type: none"> 1. Rotterdam Public Library: redefining its presence in the city / Annerie Brenninkmeijer MBA, Unit Manager Library Branches, Rotterdam Public Library, The Netherlands 2. Academic and Public Libraries: synergies that build and strengthen relationships / Julia Gelfand, Irvine Valley College, University of California, USA 3. SILS Consortium / Jeff Barber, Library Director and CEO, Regina Public Library, Canada
10:30 - 11:00am	Coffee Break - Meeting Room 104	
11:20am	Buses leave from QNCC to Shafallah Center	
12:00 - 01:00pm	Tour at the Special Needs Library of Shafallah Center (site visit)	<p>The Library of the Shafallah Center is a special library that focuses on materials for the learning and teaching of children with special needs. The Library serves not only the students and staff of the Center but also avails its services to the students' parents, researchers, library visitors and everyone who is working on, or interested in, issues related to disability. Besides the print, digital and multimedia collections, the Library also offers information literacy sessions, current awareness and reference services, as well as training the children with special needs on the various technical aspects of the library to prepare them for future careers.</p>

01:20pm	Buses leave from Shafallah Library to Zubarah	
03:00 - 05:30pm	Tour at the UNESCO World Heritage Site, Zubarah (site visit)	Al Zubarah Archaeological Site is an ancient walled coastal town, located in the northern part of Qatar. The city flourished as a pearling and trading center in the late 18th century and early 19th century. The site was named to the World Heritage List by UNESCO in June 2013. Al Zubarah Archaeological Site and the Fort Zubarah next to it are a must-see place for those who wish to explore Qatar's historical landmarks.
05:50pm	Buses leave from Zubarah to Al Khor City	
06:30 - 07:00pm	Tour at Al Khor Dhow Harbor (site visit)	You can see here an authentic part of Qatar history. There is also a small fish market next to the harbor and a large section of mangroves in this area.
07:20pm	Buses leave from Al Khor City to Doha	
8:00 - 9:00pm	Dinner at Burj Al Hammam - The Pearl Qatar	
09:20pm	Buses leave from The Pearl Qatar to the hotels and QNCC	

Wednesday - 27 April, 2016		
07:30am	Buses leave from the hotels to QNCC	
08:30 - 09:00am	Light Breakfast - Meeting Room 104	
09:00 - 10:30am	Fifth Session (Staff Development) - Meeting Room 103	<p>New directions in library services depend upon the skills and abilities of staff. This session will explore how libraries are developing their staff to adapt to new modes of operations and service paradigms.</p> <p>Chair: Dr. Nouf Khashman</p> <p>Presentations:</p> <ol style="list-style-type: none"> 1. The Library and Information Association in Qatar: roles, challenges and future aspirations / Abeer Al Kuwari and Samia Al Shiba, Library and Information Association in Qatar 2. The Hamster Business Plan / Tomas Rehak, Managing Director, Municipal Library of Prague, The Czech Republic 3. The Girl with the Pearl: the amazing professional / Dr. Marian Koren, The National Library of the Netherlands 4. Bring them in and Keep them / Katia Medawar, Qatar National Library
10:30 - 11:00am	Coffee Break - Meeting Room 104	
11:20am	Buses leave from QNCC to Msheirb Museums	
12:00 - 01:30pm	Tour at Msheirb Museums & a QNL Supported Library there (site visit)	<p>Msheireb Museums celebrate the history of four century-old heritage houses in Doha's oldest district that have been transformed into museums - including one that focuses on slavery in the Indian Ocean World, and the Gulf Region. The quartet of museums are part of "Msheireb Downtown Doha" development in the center of the Qatari capital, which will also contain community centers, hotels, schools, mosques and shops. One of the museums has a library that is supported by Qatar National Library.</p>
01:50pm	Buses leave from Msheirb Museums to the Museum of Islamic Art (MIA)	

02:00 - 03:30pm	Tour at the Museum of Islamic Art (MIA) and its Library (site visit)	<p>Designed by world-renowned architect I.M. Pei, the MIA building has become an icon. Standing apart on the waters of the Doha Corniche, it draws influence from traditional Islamic architecture. The building is made from limestone, which captures hourly changes in light and shade.</p> <p>Representing the full scope of Islamic art, the MIA collection features manuscripts, ceramics, metal, glass, ivory, textiles, wood and precious stones. Collected from three continents - including countries across the Middle East and reaching as far as Spain and China - MIA's artworks represent the diversity of the Islamic world and date from the 7th through 20th centuries, spanning over 1,400 years.</p> <p>The MIA Library's collection consists of specialist books on Islamic art, art reference books, museum collections and exhibition catalogs and monographs, as well as other materials. The library collection is in Arabic and English, as well as other languages, and has over 15,000 books, making the museum's collection of books on Islamic Art one of the largest in the region. The public can use all the Library services and collections including a reading room and a children's collection.</p> <p>If a MetLib 2016 Qatar participant wishes to look at anything from the Library's Rare Book Room, please check its availability first through the MIA Library Catalogue at http://ecatalogue.qma.com.qa/, then send an email to sleavy@qm.org.qa at least 24 hours before the scheduled visit to MIA.</p>
03:50pm	Buses leave from the Museum of Islamic Art (MIA) to Souq Waqif	

04:00 - 07:00pm	Tour at Souq Waqif (site visit)	Souq Waqif offers the bustle and vitality of an old traditional Arab souq with perfectly replicated buildings featuring Qatari traditional architecture. Here, you will find handicrafts on display as well as traditional foods and spices, perfumes, fabrics and art. There are also many modern coffee shops and restaurants.
07:20pm	Buses leave from Souq Waqif to the hotels and QNCC	
Thursday - 28 April, 2016		
07:30am	Buses leave from the hotels to QNCC	
08:00 - 09:00am	Light Breakfast - Meeting Room 104	
09:00 - 10:30am	Sixth Session (MetLib Committee Meeting) - Meeting Room 103	
10:50am	Buses leave from QNCC to the hotels	
07:00pm	Buses leave from the hotels to Al Shaqab	
07:30 - 09:00pm	Closing Ceremony at AL Shaqab / Special Dinner & Horse Show	
09:20pm	Buses leave from AL Shaqab to the hotels	